



**BEYOND
BOARDS**

SUP LOVERS ESCAPE

Exclusive Stand Up Paddle Retreat

8. - 14. June 2019

Cascais, Portugal

BOOKING PROCEDURE

Are you ready to join us? That's fantastic! Here are the next steps....

- Send an e-mail to info@beyond-boards.com, subject: **SUP Lovers Escape** to let us know who you are.
- In case you would like to chat with us before taking any other step further, please let us know your date/time of availability and contact details, and we will contact you back ASAP.
- You will receive a reply *via* e-mail answering any of your questions, confirming the availability of your request, and giving you further instructions on how to settle the deposit.
- After the booking, we will keep in touch with you and send reminders whenever further action is required.

BOOKING AND CANCELLATION POLICY

1. Every booking is confirmed in writing by Beyond Boards (BB).
2. The confirmation of your booking requires a 20% deposit. The remaining fee is due, the latest, one month before the commencement date. The due date corresponds to the date the payment is registered in our Account, and not the date you issue the payment.
3. In case the deposit or remaining payment has not been received on time, BB may cancel any obligation to fulfil the contract.
4. BB has the right to amend the quoted price prior to the contract (if necessary due to external changes, as Tax or Transport fee increases) when there are more than four months between the booking and the start of the Retreat.
5. All cancellations need to be undertaken in writing. A cancellation fee will apply as % of the total price, depending on the timing relative to the start of the Retreat. This fee will be charged as follows:
 - Up to 30 days before the start, the fee will be 20% of the total price;
 - 29 to 22 days, 25% of the total price;
 - 21 to 15 days, 40 % of the total price;
 - 14 to 7 days, 60% of the total price;
 - from 6 days to the start, 90% of the total price.
6. Another person can replace you on your booking.
7. Personal travel insurance is recommended.
8. BB reserves the right to replace or change our partners without prior notice.
9. Should the (weather) conditions not allow any of the outside activities included in the package, BB reserves the right to replace them with alternative activities of our choice.

Services are not refunded unless no alternative activity can be arranged during the period of the Retreat.

10. BB may cancel the Retreat up to 20 days prior to the start if the minimum amount of people has not signed up.

11. Each participant is obliged to check by himself if she/he is in a suitable physical and psychological condition to join the activities of the Retreat. In case of doubt, BB recommends that the participant asks for the advice of a medical professional beforehand.

12. In case of any medical history or current use of medication that might interfere with the safe performance of any of the activities or impact the other participants in any way, BB must be notified in writing upon booking.

13. BB and its partners are not liable for any injury or treatment resulting from the activities performed during your stay.

14. Any person who does not agree to have hers/his personal data (i.e., photos, videos, etc, taken during the Retreat) used for BB's Marketing & Promotional purposes, should inform BB in writing before the start of the Retreat.